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THE EXPERIENCE OF NEW UZBEKISTAN IN DEVELOPING EFFECTIVE PUBLIC ADMINISTRATION

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Abstract

Today, the ongoing fundamental reforms in our country are primarily aimed at the development of effective public administration. In particular, the rapid pace of global competition and technological advancement requires state institutions to be efficient, fast, and transparent. As noted by the President of the Republic of Uzbekistan, Shavkat Mirziyoyev, “without reforming the system of public administration, it is impossible to build a New Uzbekistan.”

Therefore, since 2017, consistent measures have been implemented in our country to carry out administrative reforms, introduce digital governance, and establish an open dialogue system with citizens. The theoretical and methodological foundations of this process are based on understanding the complex interaction between political institutions, processes, and technologies. The normative-legal base of social policy serves as the main foundation ensuring the functional effectiveness of public administration, and its improvement in line with modern requirements involves not only updating legal documents but also expanding the organizational and functional capabilities of political institutions. In this process, constitutional reforms, intersectoral regulatory harmonization, and integration into international legal standards serve as strategic tools for enhancing the openness, stability, and legitimacy of the political system. The Development Strategy of Uzbekistan forms the conceptual basis for socio-political reforms aimed at improving the effectiveness of public administration.



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The process of developing effective public administration in New Uzbekistan is closely linked with the deep analysis and consistent improvement of the normative-legal foundations of social policy. The reforms carried out in this direction are based on the country's socio-economic development strategy, mechanisms for ensuring citizens' constitutional rights, and the concept of modernizing state governance institutions.

The effectiveness of public administration depends, on the one hand, on the functional harmony of institutional and legal mechanisms, and on the other hand, on the precise and timely implementation of the goals and objectives defined through the normative-legal framework of social policy. The laws, presidential decrees, government resolutions, and strategic programs adopted in Uzbekistan in recent years introduce new approaches to legal regulation in the social sphere and contribute to the formation of effective governance mechanisms in areas such as social protection, employment, education, and healthcare, taking into account the interests of various segments of the population.

The improvement of effective public administration and the normative-legal foundations of social policy in New Uzbekistan are interrelated and mutually reinforcing processes. They are implemented in harmony with the country's strategic goals of ensuring social stability, developing human capital, and improving the quality of life of citizens within the framework of democratic modernization.

In New Uzbekistan, the development of effective public administration is directly connected with the normative-legal foundations of social policy, particularly with the functional integrity of political institutions, the legal legitimacy of political processes, and transparency in governance through modern technologies. Today, social policy is viewed not only as a social protection mechanism but also as a system of institutions capable of maintaining



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continuous dialogue with citizens and promptly responding to their legal and economic needs.

As the President of the Republic of Uzbekistan, Shavkat Mirziyoyev, emphasized, “social policy must be one of the most important directions of state policy. Its effectiveness is manifested in practical mechanisms connected with human interests.” This statement encourages us to interpret social policy not as a theoretical idea or populist statement, but as an institutionalized practice supported by concrete legal frameworks. In this regard, the criterion of “human dignity” becomes a functional and normative indicator of state policy. Therefore, legal acts regulating social policy are not only regulatory documents but also a measure of political ethics and justice.

Uzbek political scientist M. Safarov states: “Improving the legal foundations of social policy in public administration does not mean increasing the number of normative acts, but ensuring conceptual clarity, consistency of implementation mechanisms, and an effective accountability system.” This perspective is especially relevant in the context of modern political technologies and efforts to minimize bureaucracy. For legal frameworks to be effective, they must strengthen the interaction between the state and society, reduce bureaucratic barriers, and ensure public oversight of every decision.

French political theorist P. Rosanvallon writes: “Effective governance, especially in democratic states, is a system that combines normative-legal stability with flexibility and accountability. This guarantees citizens’ trust in the state.” Rosanvallon’s approach is particularly relevant in the context of New Uzbekistan, where the harmony between strong legal foundations and adaptability to modern requirements defines governance effectiveness. Current legal reforms are aimed precisely at achieving this transformative balance—combining rigidity with flexibility.



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In the context of technological modernization, the views of American political technologist A. King are also significant: “In the digital age, political governance is implemented through the technological integration of legal infrastructure. Every normative act must be designed in accordance with the digital legal awareness of citizens.” As noted by King, modern political institutions must adopt not only normative approaches but also digital methodologies. In New Uzbekistan, the implementation of e-government, the Unified Interactive Public Services Portal, and public survey platforms is a practical confirmation of the digital transformation of the legal system.

The Presidential Decree of the Republic of Uzbekistan dated January 28, 2022, No. PF-60 “On the Development Strategy of New Uzbekistan” defines the main normative directions in the fields of social policy and public administration. It states: “The priority directions of state policy aimed at ensuring social welfare and improving the well-being of the population are to be clearly reinforced by legal mechanisms.” This legal platform enables the redesign of the activities of political institutions, ministries, and agencies, the organization of processes based on openness, and, most importantly, the establishment of balanced mechanisms ensuring citizen participation.

The improvement of the normative-legal foundations of social policy in New Uzbekistan is not only an institutional reform but also an important political process that represents a synthesis of ideological, legal, and technological elements serving the functional stability of the political system. For the developing political system of Uzbekistan, this process plays a decisive role in ensuring governance based on justice, activating civil society, and ensuring transparency in the activities of state institutions. Therefore, normative-legal documents in the field of social policy are not only existing laws but are also



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seen as an expression of the state–citizen dialogue, reinterpreted through modern political technologies.

According to Uzbek political scientist A. Juraev, “the legal basis of social policy is a system of norms that guarantees the protection and practical realization of human rights, directly reflecting the social nature of the state.” This idea emphasizes an important scientific position: any political institution and legal mechanism must serve human interests. In this regard, legal documents on social policy in New Uzbekistan—such as the Law “On Social Protection,” the Law “On the Rights of Persons with Disabilities,” and the Law “On State Civil Service”—embody humanitarian principles.

The process of developing effective public administration in New Uzbekistan is directly connected with the institutional harmony of political institutions, the consistency of legal mechanisms, and the integration of technological modernization. In particular, the improvement of the normative-legal framework in the field of social policy serves as an important ideological and institutional foundation for increasing the functional efficiency of public administration. Social equality, justice, and protection policies aligned with modern requirements are becoming key indicators of the effectiveness of political processes.

Prominent political scientist T. Mahkamov notes: “In the era of New Uzbekistan, normative documents on social policy are not only regulatory tools but also political-constructive documents that strengthen ethical standards in governance.” This view highlights the central role of social policy in the functioning of political institutions. Moreover, political documents are not just laws but a modern political technology that reflects the dialectical relationship between social needs and political consciousness.



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In New Uzbekistan, the development of effective public administration is increasingly seen as an inseparable part of political modernization and institutional transformation. These foundations are considered not only a set of legal norms but also a functional mechanism of political institutions and a stabilizing factor of governance technologies. The current model of public administration is a complex system that incorporates technological approaches, political competition, and social cohesion.

The issue of effectively developing the public administration system in New Uzbekistan is directly linked to the normative-legal foundations of social policy. This process is being implemented through the integration of political institutions, governance processes, and digital technologies. The legal foundations of social policy serve to translate the political will of the state into practice through institutional systems. Therefore, each normative-legal act adopted in New Uzbekistan not only defines the legal basis for social reforms but also reflects the principle of citizen-oriented governance.

In conclusion, the political modernization of New Uzbekistan is being carried out through the fundamental renewal of the normative-legal foundations of social policy and their harmonization with the activities of political institutions and technological infrastructure. The success of this process depends on the legal foundation of political decisions, enforcement discipline, transparency, and the legal integration of technological approaches. Social policy is no longer just a means of social protection but a normative political technology serving effective state governance.



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